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COMPANY NEWS AND HOTEL SAFETY & SECURITY INSIGHTS FROM AROUND THE WORLD

Security Radar Newsletter

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We are making hotels safer

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First Aid Kits with Style

You are looking for a stylish first aid kit that fits to your interior design and brand guidelines?

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Pre-made tactical Trauma Kits are a subject that breeds controversy. Some say that these kits offer a simple starting point while others will point out that they're needlessly expensive.

We firmly believe that the best Trauma Kits are the ones you assemble yourself, but we can also understand that off-the-shelf kits may have their place in some cases. Hotel chains usually purchase in bulk and need to equip hundred or even thousands of hotel properties. If you can assemble them yourself, and your hotel brand attaches great importance to style, it is imperative to fit the bags with quality and professional military graded medical supplies. A standard first aid kit alone will not do the job of responding to heavy bleedings. Therefore, it is recommended to add plenty of **hemostatic gauze ribbons**, **chest seals** for open chest

wounds, **antibacterial burn dressings**, **hemostatic gauze** that stops severe arterial bleeding within 60 seconds, and a one-handed **tourniquets** to an existing first aid pack. Tourniquets are very effective and a standard in every good tactical Trauma Kit. To learned more about tactical first aid, we can recommend the learners handbook from Celox Medical. A leading medical supplier.

Visit us on Social Media for further details.



Risk Management

Anchor Point Audit Program

A hotel audit instrument to determine the level of safety & security

The **Anchor Point Audit** for Hotels has entirely replaced the existing Global Lighthouse Certification Program after eight years. COVID-19 significantly impacted the tourism industry, and hotels were forced to make many organizational changes that also affected safety & security management. Remeasuring the depth of defense of each hotel property also requires a new approach, and also we have optimized our audit process and developed new analytics. The latest audit program is a new baseline that caters to the new travel risk management requirements. The latest audit program is a new

BASELINE that caters to the new ISO 31030:2021 standard for domestic and international travel risk management requirements.

anchor point ●

Compared with our previous program, the **Anchor Point Audit** is a more enhanced risk mitigation strategy, and a management & compliance tool. While the Lighthouse Audit focused primarily on security, the Anchor Point Audit is further extended to safety & security with threat analytical features. It offers improved features to cater to today's threat profile anywhere globally, including COVID Safety Analysis. Our new Instrument allows us to carry out a Crime Hotspot or Coldspot Analysis today more efficiently, and it can be applied to all kinds of environments where hotels are built.

The Anchor Point Audit is designed primarily to identify risks for hotel guests during a stay in the hotel. In the audit, we focus on safety and security aspects that can impact guests and hotel personnel. Our Reference Guide explains the necessary parameters to achieve the level of certification and what a hotel has to have in place before we conduct the onsite audit.

The latest global hotel security audit program is based on **criminal psychology, CPTED, and international travel risk management** guidelines for corporates.



Fire Safety

Options mitigating fire risks in hotels

Upholstered furniture such as cushioned chairs, couches, and mattresses pose some of the most dangerous fire risks indoors. It is not often the case that fire safety departments have to respond to fires in which upholstered furniture in a hotel room was the first ignited item. But if they do, perhaps of a cigarette or a candle in the room, in that case these items contain foams and fillers that burn rapidly, release tremendous heat, produce toxic gases, and consume oxygen rapidly when set on fire.

Fire-Resistant Furniture

Foam manufacturers provide warning labels about the fire hazards of their materials, but unfortunately, the consumer buying new furniture doesn't always consider fire safety. Most don't understand how easily mattresses and other furnishings can ignite. Before purchasing upholstered furniture, do your

research and consider pieces specifically designed for increased fire resistance. Look for products made in countries that follow an industry standard. However, when you buy furniture and accessories in Southeast Asia or Africa, there is no guarantee the furniture is fireproof and/or to which degree they are made fire-resistant.

Smoking and Upholstered Furniture

Careless smoking is a leading cause of fatal fires involving furniture. That's why hotels and legislators have implemented a range of safety measures. For example, it is standard practice to select a manufacturer that makes mattresses resistant to ignition by cigarettes.

When Furniture becomes a serious fire threat



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Good Housekeeping Matters

Most fire loads in hotels are either in the fire staircases or common areas in the back of the house, such as the loading zone or in the engineering spaces. This is because storage spaces are always short in a hotel and broken furniture for repair or the seasonal decoration items must be hidden, leading to unwanted clutter of flammable things and becoming a fire hazard in an escape or rescue route. As less, you see when walking through the back of house areas, as better the housekeeping is.



Fire Safety Tips every hotel can follow:

- When it comes to fire safety, where you place the furniture is important: Always leave at least 3 feet of space between furniture and space heaters or fireplaces.
- Never place furniture close to an element that produces heat or has an open flame. Ensure that build-in minibars can't overheat and that there is enough ventilation space.
- Avoid open fires indoors. It's very common for small sparks to jump out of a fireplace. If sparks land on an upholstered chair or couch, they can quickly ignite and grow into a large and cause a dangerous fire.
- Keep electrical cords, lamps and appliances away from upholstered furniture. Also try not to overload electrical supplies.
- Decoration, administration files, or excess furniture in the back of house is considered a fire load and it is recommended to store externally. It can reduce the risk effectively and it creates more space inside.

If you have questions about the safety of your furniture, check with your local fire department for additional safety recommendations.

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Thinking of achieving a Diploma in Hotel Security Management?

SECURITY & RISK

The endorsed program by the Institute of hospitality contains 50 hours online study.

From USD 495



Hotelier

academy.ehotelier.com

Technology

Do short range temperature Walk Through Metal Detectors have a future?



For example, the human body temperature scanner attached to the Walk Through Metal Detector UB500 can assist in body temperature measurement at the forehead and wrist of hotel guests. If the temperature detected is over 37.30C or any other value set by the administrative user, the UB500 will alarm automatically to inform the guards through voice alarm. Compared with manual inspection, this product is for non-contact temperature measuring. Besides, it can detect people carrying dangerous objects like knives, guns, etc.

Any metal objects like coins & keys can show precise target location, effectively improving the efficiency of hotel security checkpoints.

This modularized design from Uniqscan is easy to maintain and comes at an affordable cost. Many clients like it because it can help resume work, which is cost-effective. It can measure forehead or wrist temperature comfortably from a 10-15cm distance. The voice alarm for abnormal temperature is another convenient gimmick. Six zones can detect any metal objects carried on the body. Integrating the temperature screening into security starting and purchasing combined solutions does make sense, as the Pandemic will be around some time, by the looks of it. Security checkpoints are also further required, even though they are an inconvenient cost factor for the industry that is currently struggling to achieve a better and stable occupancy rate. So hotels may as well take advantage of what the supplier industry has to offer today.



Training

Vehicle Screening Training in Hotels are on the rise after the attacks in Uganda

- a short editorial by Stefan Vito Hiller, Hotel Security Advisor

Screening vehicles in hotels in high or severe-risk countries is nothing new. However, the quality of how checks are conducted can vary from hotel to hotel. I have evaluated many vehicle screening checkpoints in my career. The staffing level, quality of training, understanding abnormalities, and leadership are the main reasons the standards differ.

Screening is also sometimes viewed as an annoying factor for guests. It should not because it is also for their security. While Sky Touch and global partners differentiate between **Military-grade Checks, the Hotel V-Check, and a Low-Risk visual inspection**, others conduct vehicle screening entirely different. There is never anything too much about screening because it is done for good reasons. However, it is often a matter of inconsistency, working under time

constraints or sometimes simply because of ineffective protocols. So far, the best checkpoints I have discovered are in a few hotels in India and Nigeria. Hotel Management should be mindful that Security Guards are not mechanics and can't know every corner to conduct a complete check before giving the ALL CLEAR. However, with the proper training, a systematic and safe workflow, another layer of security can be added to a hotel. [Contact us for more info.](#)



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