



# Stefan Vito Hiller

RISK NAVIGATOR &  
HOTEL PROFESSIONAL

## PROFILE

I am an Independent Hotel Security Advisor with over 27 years of international experience in the hotel and security industry. In the last decade, I have invested significant time studying hotel security best practices around the globe and evaluated their efficiency. Today I am specialized in covert audits, and I am consulting architects and hotel developers on how to design safer hotels. Crime Prevention Through Environmental Design C.P.T.E.D. and Threat Condition Policies on a global scale is a significant part of my expertise.

## DEMONSTRATED SKILLS AND ABILITIES



### Author

Published over 50 safety & security-related articles, studies, and publications on eHotelier and own marketing channels in the last 7 years. Since 2019 Chief Editor of the SecurityRadar Newsletters.



### X-Ray systems

Trained in Rapiscan and Smith Detection screening devices | Aviation & Maritime Security Screening Certificate Asset Training Australia



### Emergency Services

1993 – 1997, Volunteer Fire Fighting Officer Starnberg, Germany



### IT experience

Protégé | Forcefield | Fidelio Opera | Micros Fidelio Suites | Protel | NetSuite  
Microsoft Office | Illustrator | WordPress | iAuditor.

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German Citizen,  
Australia Permanent Resident  
Indonesian Resident (KITAS)

Primary Base, Bali, Indonesia  
Secondary Base Brisbane, Australia

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stefanvitohiller

Married, 1 child

## MY AREA OF EXPERTISE

- Hotel Security Design – *Crime Prevention Through Environmental Design*
- Development of COVID safe strategies for hotels, ferry boats and attractions
- Managing risks in hotels
- Travel risk mitigation strategies for corporate traveler
- Hotel pre-opening management
- Hotel inspections
- Auditing safety & security in elevate, high and severe risk countries
- X-ray screening in hotels, and on board Cruise Ships and port facilities
- Trained in Suspicious Human Behaviour Detection / Security awareness
- Special operations in hotels

## EDUCATION AND PERSONAL DEVELOPMENT

1994 – 1998

**Sheraton Munich Hotel & Towers,  
Germany**

Apprenticeship for Hotel & Catering Administration and Operation (3 Years). Chef apprentice (1 year).

2016

**Certificate III**

in Security Operations with 5 years of front-line work experience

2001 - 2002

**State accredited Hotel  
Management Diploma**

Graduated at the Steigenberger Hotel Management School, Germany

2017

**Aviation & Maritime**

Maritime Security Screening Officer

# PROFESSIONAL EXPERIENCE

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## AUSTRALASIA

- Since 2013  
**Sky Touch Global Hotel Consultant, MD of Sky Touch Global**
  - Covert and Overt Hotel Inspector (Safety & Security, and COVID-19)
  - Developer of the Security Training Courses for Hotels, eHotelier Academy
  - Developer of the Anchor Point Audit Program
  - Qualified Hotel Security Auditors in London, Delhi, Brisbane, Montreal, Berlin
  - Providing guidance to Architects and Hotel Developers in Africa
  - Conducted audits in Nigeria, UK, Canada, India, Singapore, Thailand, Indonesia, Australia, Belgium, Germany, Switzerland
  - Security Expert Evidence
  
- 2016-2021  
(over 60 different sites)  
**Operational experience in the Security Industry, Australia**
  - RSA Marshall/Event & Festival Security, Brisbane City Hall, 2016-2021
  - COVID Safety Marshall Team Leader in Anglo-American Mining Central QLD, 2020-2021
  - Front Entry Supervisor Commonwealth Games and Brisbane International Tennis, 2016-2019
  - Behavioral observations in the "Last Mile" (crowd watching), 2016-2021
  - CCTV and alarm monitoring at Bank of Queensland Security Control Room, 2016
  - Maritime Security Officer under MTOFSA Act, 2016 -2020
  
- February 2019 – September 2020  
**Corporate Protection Australia Group, Security Analyst, iSafe Risk Advisory Team**
  - Part of the COVID-19 Pandemic Project Team - Risk mitigation at critical infrastructure
  - Development and implementation of a group quality audit program
  - Part of the COVID-19 Pandemic Project Team - Risk mitigation at critical infrastructure
  - Implemented COVID-19 temperature screening solutions across Australia
  - Development of a digital COVID-19 Contact Tracing Solution for Restaurants, Hotels
  - Maritime security compliance & risk mitigation, security audits
  - Developer of a *Security Awareness Training Program* for all ports in Indonesia
  - Managing security compliance on board major cruise ships (Compliance Officer, Observer, and Maritime Screening Officer)

## EUROPE & MIDDLE EAST

- 2008-2013  
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**SECURITAS Germany**
  - Product and Key Account Manager Hotel & Tourism
- 2007 - 2008  
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**Orbau – Constructor, Germany**
  - Hotel Pre-Opening Manager
- 2005 - 2007  
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**Clarion Hotel Cork, Ireland**
  - Hotel Duty Manager
- 2007  
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**Imperial Hotel Cork, Ireland**
  - Assistant Hotel Manager
- 2002 - 2004  
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**Sheraton Hotel & Towers Frankfurt, Germany**
  - Cost Controller Assistant Controller Traineeship
- 2000  
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**Islamic Summit Conference Doha Qatar**
  - Private Butler for the President of Tunisia
- 2000  
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**Sheraton Grand Hotel Edinburgh, Scotland**
  - Receptionist and Concierge
- 2000  
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**Sheraton Grand Hotel Edinburgh, Scotland**
  - Receptionist and Concierge
- 1999  
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**Marriott Munich Hotel, Germany**
  - Night Auditor
- 1998 - 1999  
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**Hilton Munich City, Germany**
  - Income Auditor
- 1998  
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**Sheraton Munich Hotel & Towers, Germany**
  - Accountant

## CURRENT STUDIES

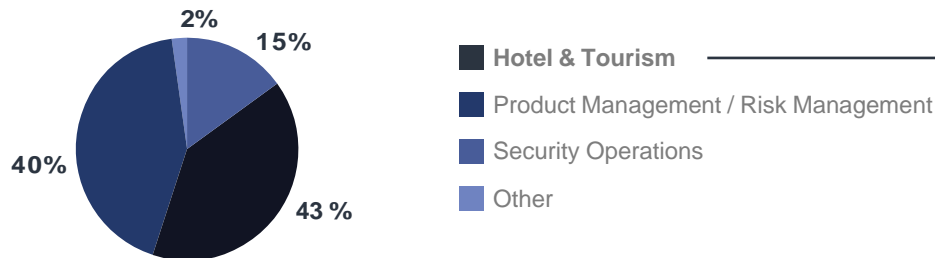
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- Criminal Psychology and Forensics

## COURSES & SEMINARS

2020	COVID-19 Contact Tracing, Johns Hopkins University
2019	PFSO - Port Facility Security Officer Course, Baseline Training
2018	Suspicious Human Detection Training, Brisbane
2017	Chief Fire Warden training for high-rise buildings, Queensland Fire Services
2020	First Aid valid till June 2022
2016	Work safely in the construction industry (White card)
2014	Fraud & Cyber Crime Symposium, Queensland Police
2011	Security seminar explosives training, Havercamp HQ
2010	SMT – National SECURITAS Management Training, Germany
2006	Choice Hotels Leadership Academy, Ireland
2006	Seminar in providing Safety & Security for People with Disability
2005	IOSH, Managing Safety, NIFAST Cork, Ireland
2001	Vocational Trainer Course, Chamber of Commerce, Germany

## AREAS OF EXPERTISE



## BREAKDOWN HOTEL EXPERTISE BY DEPARTMENTS



## WORK EXPERIENCE IN THE SECURITY INDUSTRY

● My 5 years plan 2016 -2021

